LEARNING @ FUN















.... strive to excel

"Specialist Training Company for Service Industry"

Contact us at:

H-601, Magnolia Enclave, Nahar Amrit Shakti, Andheri-East, Mumbai - 400072 M: +91 98203 76110

Mail: rchopra@rchs.in Website: www.rchs.in

ABOUT US

RCHS is a Consulting Company in the business of Hotel and F&B Projects, and Corporate Trainings for Service Industry. The company is based out of Mumbai and is headed by qualified & experienced professional, Rajnish Chopra.



RAJNISH CHOPRA Founder Member

Rajnish is well qualified & experienced Professional. He has trained more than **26,000 professionals** from various service sector domains, ranging from Hotels, Airlines, Restaurants, Multiplex, Theme-Parks, Hotel-Mngt. Schools, Business School & Technical Institutes. **He has trained in India, Dubai & Thailand.**Rajnish is a certified NLP Practitioner.

MISSION STATEMENT

At **RCHS**,we strive to excel in our Product & Services to create tangible value to our Stakeholders and to build everlasting relationships!

TESTIMONIALS

HOTEL FLORA GRAND, DUBAI

Rajnish is a brilliant Trainer ! I enjoy his sessions ! SATISH NAMBIAR, General Manager

RADISSON HOTELS, CHENNAI

Trainings of Rajnish are action coriented and persuasive. VIKRAM COTAH, COO, (GRT Hotels, India)

GLOBAL GOURMET Vadodara

Rajnish wins heart of his participants through real life examples!

PRADEEP CHAVAN, Director

Dharaniswar Das

Training Manager at Novotel ,Ahmedabad Rajnish is one of the best trainers I have seen. A trainer from his heart......

Ambar Mazumdar, PHUKET THAILAND Group General manager, Chanalai Group of Hotels

Rajnish has become trainer for LIFE for my team members!

For more reviews,please contact us at: info@rchs.in

TRAINING MODULES

- 1. Service Excellence
- 2. Train The Trainer
- 3. Leadership Development Module (For todays Business Enviorment)
- 4. NLP for Hospitality Managers
 "To create Effective Results"
- 5. Effective Selling Skills Module (With application of NLP)
- 6. Supervisory Development Programme
- 7. Food & Beverage for Competitive Advantage
- 8. Smart F&b Service Module
 - 9. Style+ Focus on Business Etiquettes
- 10. Own a Complaint! (From Denial to Excuse to Ownership)



TECHNICAL SERVICES FOR START UPS

PROJECT PLANNING & IMPLEMENTATION

Technical Assistance as HOTEL CONSULTANT: This assignment includes the following:

- Project Conceptualisation
- Project Planning
- Area Planning
- · Co-ordination with other consultants
- Operating Areas layout planning
- Purchase Assistance
- · Installation Assistance
- Operational System Set up.
- Menu Planning & Standardisation
- Inventory System Control Development
- Manpower Planning, Selection, Recruitment
- Manpower Training
 System Installation and Support Services.
 Marketing Strategies Development.
 Co-ordination for the Franchise Agreement
 Graphic Designing co-ordination.
 Soft Opening assistance
 Operating Assistance for 3 months

POST PROJECT ASSIGNMENT PACKAGE

The services outlined below would be available for Operating Properties as required:

- 1. Hotel Star Classification by the Department of Tourism, Govt. of India.
- 2. Post-operational Support Services.
- 3. Management Support Services.
- 4. Franchise Agreements arrangement.
- 5. Technical Audit.
- 6. Management Audit.
- 7. Mystery Audits.

We customise Training Modules and Project Services as per needs of our Clients!

For Details Contact us at: info@rchs.in or Call us at +91 98203 76110